

INTEGRATED MANAGEMENT SYSTEM POLICY STATEMENT

The strategic objective of SARMED LOGISTICS SA is to provide **high quality Logistics services that fulfill its customers' expectations and needs and that are aligned with state of the art practices used in Supply Chain Management worldwide.**

In order to achieve this objective, we implement an Integrated Management System with the following scope:

“Provision of Logistics Services of Consumer products, Food and Beverage, Medical Devices, Pharmaceutical Products. Provision of Repackaging Services”

The Integrated Management System conforms to the requirements of **ISO 9001:2015** (for Quality Management), **Decision 1348/2004** and **ISO 13485:2016** (for Medical Devices), **ISO 22000:2018** (for Food Safety), **ISO 45001:2018** (for the Protection of Occupational Health and Safety), **ISO 14001:2015** (for Environmental Management), **ISO 50001:2018** (for Energy Management), **ISO 27001:2013** (for Information Security Management) and **ISO 22301:2019** (for Business Continuity Management).

The **main objectives** of the Integrated Management System are:

- The overall satisfaction of all the interested parties (Customers, Consumers, Suppliers, Subcontractors, Partners, Employees, Shareholders, Top Management, State authorities).
- The storage, transport and handling of goods and products without any risk of spoilage, destruction or deterioration.
- The reduction of the environmental impact of our activities and the prevention of pollution.
- The monitoring and continual improvement of our energy performance.
- The prevention of accidents, near misses and diseases and the provision of a safe and healthy workplace.
- Ensuring the confidentiality, integrity and availability of the information managed.
- Ensuring business continuity in case of disruption due to a disaster event.

As part of the effort to achieve the objectives we are **committed** to:

- Continual improvement of the Integrated Management System
- Continual improvement of the services we provide to our customers
- Fulfillment of the requirements, needs and expectations of the interested parties which are either explicitly declared or are implied
- Effective complaint management of all interested parties
- Compliance with the requirements of national and EU legislation related to our activities
- Effective communication with all interested parties
- Effective monitoring of the activities carried out by subcontractors
- Continuous education, personal development and competence of our employees
- Implementation of maintenance and continuous monitoring of the equipment and the facilities
- Implementation of environmental programs concerning energy saving, waste management and environmental awareness
- Availability of information and necessary resources to achieve energy objectives and energy targets
- Procurement of energy efficient products and services and design of activities that consider energy performance improvement
- Continuous assessment of occupational hazards and establishment of preventive actions aiming to eliminate hazards and reduce occupational health and safety risks
- Consultation and participation of employees to health and safety issues
- Implementation of measures for the protection and control of information during processing, storage and handling and for the management of information security incidents
- Development and implementation of Business Continuity Plans for the restoration of the operation of the company's activities within the predetermined recovery time objectives.

This policy is understood and implemented by staff and partners of SARMED and its suitability is periodically reviewed. It is communicated to all interested parties.

Chairman & CEO

Ioannis Sarantitis